# INVITATION FOR INTERNATIONAL TENDER NOTICE NO. 36/2019

<table>
<thead>
<tr>
<th>No.</th>
<th>Description</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>01</td>
<td>Agency</td>
<td>Biman Bangladesh Airlines Ltd.</td>
</tr>
<tr>
<td>02</td>
<td>Invitation for</td>
<td>Procurement &amp; Commissioning of Refrigerated Aircraft Catering High-Lift Van.</td>
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<tr>
<td>03</td>
<td>Invitation for ref:</td>
<td>30.34.0000.63.40.562.19 Dated: 07-04-2019</td>
</tr>
<tr>
<td>04</td>
<td>Tender Document Selling Date</td>
<td>From 05-12-2019 to 29-12-2019 (During office hours).</td>
</tr>
<tr>
<td>05</td>
<td>Tender receiving Date and Time</td>
<td>Date: 30-12-2019 Time: 1200 Hrs BST Note: The procuring entity reserves the right to accept or reject all tenders without assign any reason thereof. If any unavoidable situation arises during specified date then tender selling/closing/opening date will be shifted to next (working) day without further notice.</td>
</tr>
<tr>
<td>06</td>
<td>Tender Opening Date and Time</td>
<td>Date: 30-12-2019 Time: 1500 Hrs BST</td>
</tr>
<tr>
<td>09</td>
<td>Receiving Tender Document</td>
<td>a. BFCC Main Security Gate, Hazrat Shahjalal International Airport, Kurmitola, Dhaka. b. Biman Balaka Bhaban, Security Counter Gate (Ground Floor), Hazrat Shahjalal International Airport, Kurmitola, Dhaka.</td>
</tr>
<tr>
<td>10</td>
<td>Price of Tender Document (USD/BDT)</td>
<td>USD 60.00 (Sixty) or BDT 5,000.00 (Five thousand) only (Non-Refundable).</td>
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<tr>
<td>11</td>
<td>(i) Location</td>
<td>(ii) Tender Security Amount (USD/BDT)</td>
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<tr>
<td></td>
<td>BFCC/ Hazrat Shahjalal International Airport, Kurmitola, Dhaka</td>
<td>USD 15,000.00 (Fifteen thousand) eqvt. BDT 12,00,000.00 (Twelve lac) only.</td>
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<tr>
<td>12</td>
<td>Procuring Entity &amp; Fund</td>
<td>General Manager, BFCC, HSIA, Kurmitola, Dhaka. BIMAN/BFCCs own fund.</td>
</tr>
<tr>
<td>13</td>
<td>Official-Inviting Tender</td>
<td>Dy-General Manager, BFCC, Hazrat Shahjalal International Airport, Kurmitola, Dhaka, Phone: 880-2-8901760-64, Ex-13 Fax: 880-2-8901638.</td>
</tr>
<tr>
<td>14</td>
<td>Tender schedule and other related information will also be available at Biman website: <a href="http://www.biman-airlines.com-">www.biman-airlines.com-</a> for ready reference.</td>
<td>Dy-General Manager, BFCC</td>
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</table>
Ref: 30.34.0000.63.40.562/2019

M/S-----------------------------
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SUB: INTERNATIONAL TENDER SCHEDULE AND OTHER TERMS & CONDITIONS FOR PROCUREMENT & COMMISSIONING OF REFRIGERATED AIRCRAFT CATERING HIGH-LIFT VAN.

Ref: a) International tender notice no. 36/2019 dated: 03-12-2019
    b) Cost of schedule USD 60.00 or BDT 5,000.00 (Five thousand) only (Non-refundable)
    c) Earnest money required USD 15,000.00 (Fifteen thousand) Eqvt. BDT 12,00,000.00 (Twelve lac) only (Refundable).
    d) Cash receipt no________dated________2019.
    e) Date & time of dropping the tender: On 30-12-2019 Up to 1200 hours.
    f) Date & time of opening the tender: On 30-12-2019 At 1500 hours.

Dear tenderer

Enclosed herewith please find the tender schedule along with terms & conditions for Procurement & Commissioning of Refrigerated Aircraft Catering High-Lift Van.

You may please participate in the tender, if the terms and conditions are acceptable to you.

For-Biman Flight Catering Centre,

    A.K.M Fazlul Haque
    Dy. General Manager, BFCC.

Enclo: As stated.
Int’l Tender Notice (OTM) No 36/2019

DATE/TIME DROPPING : 30-12-2019 UP TO 1200 HRS (LT)
DATE/TIME OPENING : 30-12-2019 AT 1500 HRS (LT)

COST OF SCHEDULE: USD 60.00 (Sixty) eqvt. BDT 5,000.00 (Five thousand) only per set (Non-Refundable)
EARNEST MONEY : USD 15,000.00 (Fifteen thousand) eqvt. BDT 12,000,000.00 (Twelve lac) only (Refundable).

CR NO .................................. DATE...............................
SIGNATURE.......................... STAFF NO......................

M/S......................................................
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This refers to Int’l Tender Ref no. : 30.34.0000.63.40.562.19 Dated: 07-04-2019

Sealed tender is hereby invited from the Manufacturer/Principle/Local agent/Supplier for the following items:

Sub: Schedule for Procurement & Commissioning of Refrigerated Aircraft Catering High-Lift Van Quantity: 02 (Two) Units.

Detail specifications are attached in page no. (05 -09).
FOLLOWING ARE THE TERMS AND CONDITIONS

01. Tender shall be submitted in one sealed envelope addressed to Deputy General Manager, BFCC, Hazrat Shahjalal International Airport, Dhaka, mentioning tender notice no. & subject.

02. OFFER OF ENVELOPE SHALL CONTAIN THE FOLLOWING (Where applicable)

   i) Photocopy of valid agency certificate.
   ii) Photocopy of valid Trade license of current year.
   iii) Photocopy of current income tax certificate with TIN no/Photocopy of certificate from the competent authority stating that current income tax return has been submitted quoting TIN number.
   iv) Photocopy of up to date Bangladesh Bank clearance for permission to act as indenting agent under section 18-A of the foreign exchange regulation act 1947.
   v) Photocopy of valid Indenting Registration Certificate from CCI & E.
   vi) Photocopy of VAT registration certificate
   vii) Photocopy of proprietorship/partnership deed/memorandum of association/certificate of incorporation (As applicable).
   viii) Original copy of CR (Cash Money Receipt of Tender schedule purchase).
   ix) Certificate from local chamber of Commerce or Government agency of concerned country as a proof of manufacturer.
   x) Printed (hard copy) technical brochures/catalogues having technical information of capacity, brand, model, origin, etc.
   xi) If any discount offered must be shown in the original pro-invoice or must be supported with the offer. Local agent’s commission must be indicated separately.
   xii) Unit Price of each item must be quoted with total price both in word & figure and Brand/Country of Origin/Weight etc. must specifically be mentioned in the price schedule/original Pro-forma Invoice.
   xiii) The amount of the tender earnest money of **BDT 12,00,000.00 (Twelve lac)** or equivalent **USD 15,000.00 (Fifteen thousand)** only (Refundable) in favor of Biman Flight Catering Centre (BFCC) in the form of Bank Draft/Pay order/Bank Guarantee from a schedule Bank of Bangladesh/Foreign. In case of foreign Bank Guarantee, if it is a direct offer BG must be submitted by the Tenderer in foreign currency to be endorsed by any schedule Bank of Bangladesh with full financial risk and liability. The validity of earnest money must be minimum 120 days from the date of opening of the tender for both direct offer or submitted through local agent.
   xiv) In case of successful tenderer’s refusal or failure to supply or to accept/comply with the BFCC’s offer or purchase/work order BFCC will have the authority to forfeit whole of earnest money including rejection of the tenderers offer ex-parte by BFCC.
   xv) Bidders must mention the Country of Origin. If item produced by the same company in different countries, the name of all countries must be mentioned along with price difference, if any between the countries of production.
   xvi) Manufacturer’s/bidder’s original Proforma Invoices shall be submitted quoting the price of Catering High-Lift Van showing the total price in figure & in word. Value is to be quoted on **ICD Kamlapur, Dhaka via Chittagong Seaport**, Bangladesh on freight prepaid basis. FOB price & freight charge per unit shall have to be shown separately and showing total FOB price & freight charge in figure & in word using 02(two) individual. BFCC will take decision to buy 02 nos. refrigerated units. In case of offers submitted directly to BFCC by Manufacturer/Principal documents mentioned at sl no.02 (i), (ii), (iii), (iv), (v) & (vi) are not required. In case of direct offer to BFCC the offers should be mailed at the following addresses following by TLX/FAX/Stating offer has been mailed giving relevant details: - General Manager, Biman Flight Catering Centre (BFCC), HSIA, Dhaka-1229, Bangladesh. Telephone no: 8802- 8901760-64 Ex-13, Fax no. 8802-8901638 E-mail : dgm@bfcc-bd.com

Contd.......P/03
03. Fax copy of the tender documents, if submitted by local agents must be supported with photocopy of the same. Original documents in support of the Fax and photocopy must be submitted within 07 (Seven) days from the date of opening of tender.

04. All submitted documents must be numerically serial showing total number of sheets. Each sheet must be signed & sealed by the tenderer.

05. Overwriting/Erasing on rates quoted may render the tender to be rejected unless properly countersigned by the tenderer. Any use of correcting fluid is not acceptable.

06. **TENDER SHALL BE REJECTED IF ANY OF THE ABOVE TERMS AND CONDITIONS ARE NOT FULFILLED.**

07. Tender in sealed cover will be received in the (a) BFCC Main Security Gate, Hazrat Shahjalal International Airport, Dhaka (b) Biman Balaka Bhaban, Security Counter (Ground Floor), Hazrat Shahjalal International Airport, Kurmitola, Dhaka latest by 1200 hrs (LT) on **30-12-2019**. Offer will be opened on the same day in the Conference Room of BFCC, Hazrat Shahjalal International Airport, Dhaka. In presence of the representative(s) tenderers if any at 1500 hrs (LT)

08. Any tender received after aforesaid specified date and time will not be entertained. BFCC will not bear any responsibility for late receipt of tender or samples due any postal irregularities or otherwise.

09. Offer should remain valid for 120 (One hundred twenty) days from the date of tender opening.

10. Only unconditional offer will be accepted.

11. If any tenderer submits fraudulent, forged and manipulated papers and document along with the tender, earnest money submitted by the party along with the tender will be forfeited by BFCC.

12. BFCC reserves the right either to increase or decrease the quantities mentioned in the tender schedule and to accept or reject any/all tender without assigning any reason thereof.

13. Due to unforeseen/unavoidable circumstances revised dates will be the next working days of the tenders closing/opening etc.

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**DECLARATION**

I/We ------------------------------------------M/s. ------------------------------------------

---------------------------------------------owner representative hereby declared that we have accepted all terms and conditions of tender papers and submitted quotation accordingly.

Name, Signature with Official Seal

Contd........P/04
14. ADDITIONAL TERMS & CONDITIONS APPLICABLE FOR SUCCESSFUL BIDDER

i) Payment will be made through irrevocable letter of credit, valid for 120 (one hundred twenty) days.

ii) Any discount is offered, must be shown in the manufacturers/bidder’s original Proforma Invoice or Invoices must be supported with the (manufacturers/principals) offer.

iii) Local agent commission must be indicated separately.

iv) Supply must be made as per technical specification of tender/accepted offer.

v) Tender to be submitted by the manufacture/suppliers/local agents/principals/ indenters engaged in the similar line of business.

vi) Delivery time effective from the date of issuance of the purchase order/received L/C must be mentioned in the offer.

vii) Unconditional warranty certificate in original for a minimum period of 02 (Two) year from the date of commissioning of the equipment at BFCC, Hazrat Shahjalal International Airport, Dhaka.

viii) Performance Guaranty @10% of contract value (refundable) in the shape of Bank Guarantee in favour of Biman Flight Catering Centre is to be submitted by the successful bidder within 15 (Fifteen) days from the date of receipt of the notice of award of purchase order for a period of 24 (Twenty four) months (minimum). In case of foreign Bank Guarantee, the same must be endorsed by any schedule bank of Bangladesh with full financial risk and liability. BFCC reserves the right to encash/forfeit the earnest money of the bidder if the bidder fails to submit Performance Guaranty.

ix) In case of any corrupt, Fraudulent, Collusive or Coercive practices or frequent non-supply substandard supply of goods made by the tenderer, BFCC may hold the tenders liable to be disqualified from participating in any subsequent tender proceedings.

x) BFCC reserves the right to encash/forfeit the performance guarantee in the event of failure to supply the equipment as per tender specification/purchase order as well termination of contract Ex-parte or equipment supplied by the supplier improper specification.

A.K.M Fazlul Haque  
Dy- General Manager, BFCC  
Telephone: 880-2-8901760-64-Ex-13

DECLARATION

I/We ------------------------------ M/s. -----------------------------------------

-----------------------------------owner representative hereby declared that we have accepted all terms and conditions of tender papers and submitted quotation accordingly.

Name, Signature with Official Seal
Technical Specification of Refrigerated Aircraft Catering High-Lift Van for BFCC

**SCOPE:** The Refrigerated Aircraft Catering High-Lift Van for serving adequate ground service of aircraft meal, snacks, perfume as well as various types of needful goods for the aircraft.

01. **CHARACTERISTICS:**

The unit shall be self-containing unit and be mounted on commercial truck chassis and have the necessary provision for lifting and lowering of the van-body by hydraulically scissor mechanism. During lifting and loading procedure the unit to be stabilized through stabilizer jacks, which are completely welded to the Hi-Lift frame and become part of the Hi-Lift unit. The unit shall be designed to interface easily and promptly with aircraft galley door, while providing the maximum safety to the personnel and protection to the aircrafts structure.

02. **CHASSIS:**

**Chassis must be 16 Ton (Minimum) of the following brand:**

FORD, RENAULT, HINO, DEUTZ, DETROIT, PERKINS, MERCEDES, ISUZU, MITSUBISHI & EVICO.

The catering van with current model to be powered by diesel engine with following requirement:

**Country of Origin:** The Equipment and its major components (i.e. chassis, engine, alternator, motor, blower, compressor etc.) must be assembled and manufactured in the following countries, which must be mentioned in the offer:

“USA, Canada, Australia, Belgium, Germany, Netherlands, Denmark, Italy, France, Switzerland, Spain, Japan, & United Kingdom.”

i) **Power output of Engine:** 180hp (Minimum).

ii) **Gross vehicle weight:** 16000 Kg (Minimum)

iii) **Engine:** Turbocharged, direct injection, water cooled.

iv) **Transmission:** Manual / Auto

v) **Steering:** Power steering

vi) **Drive:** Right hand drive

vii) **Brake system:** disc/drum

viii) **Bumper:** Standard, heavy duty with excess steps built-in in rear.

ix) **Chassis frame, wheels, tyres and suspension:** Shall be of sufficient rated capacity to support the scissors lift, van body, over cab access platform and related component’s weight.

03. **VAN BODY:**

The van body side & roof panels are made of sandwich type 70mm (min) insulated FRP/GRP plywood or inner-outer walls of fiber-glass properly treating Aluminum reinforced plastic with enough insulating material in between to reduce the sensible heat inside the van body. Thickness with detail specifications of wall, ceiling & floor of refrigerated units must be mentioned. The detail specification and requirement are as follows:

i) **Floor Height:** Van body floor height when fully retracted or fully in down position, must be within 1300mm to 1450mm repeat must be 1300 mm to 1450mm from ground in vehicles normal layden condition.

ii) **Pay load capacity:** Van body pay load capacity: 4000 Kg.

iii) **Doors:** Hand/ Pneumatic Operated insulated narrow roll - up/ Sliding doors having Sizes: 2400x1500mm (Approx.)/ Half width on both ends (Front & Rear) with sealed floor contact. Side Entry door on Left side.

iv) **Length of Van Body:** 6700mm

v) **Thickness of the Floor:** Insulated van body floor with Minimum 05mm thick Aluminum chequered plate for floor and can be washed & cleaned easily/non slip grit surface.
vi) **Wall protection:** Inner walls are protected by wooden / Teflon bumper and side guard between axels, side entry ladder.

vii) **Cargo Safety:** Steel Cargo restraint or locking mechanism is to be installed in side walls with necessary fixing/flashing belt with buckle for safe transportation of meal cart.

viii) **Shelves:** Stainless steel foldable shelves for both long end sides of cabin are to be provided as per attached drawing (Annex - A).

ix) **Lighting:** Enough LED lights are to be provided inside the van body.

x) **Working Light:** Enough working light are to be installed for front platform.

xi) **Beacon Light:** Recommended 02 numbers of amber flashing beacon lights (one front and one rear) shall be provided for operational movement of vehicles.

xii) **Clearance Light:** Required clearance lights from the all corners of van body.

xiii) **Color:** Customized color with Biman Logo and livery must be printed at the both side equipment. Biman will provide logo and design of color.

04. **PLATFORM:**

Over cab access full width platform shall be welded construction, using structural steel tubing, ront canopy with hydraulic extension with followings specification.

i) **Floor:** 05 mm (Min) thick Aluminum chequered plate for flooring with non-slip grit surface.

ii) Extension platform shall be capable to extend out from the main platform section and fill the gap between the platform and aircraft safely with built in anti-collision system.

iii) Extension is hydraulically/ electrically powered with controls mounted in van body control panel with two way movement (Forward & back).

iv) Loading capacity shall be 600 Kg (Minimum) for fixed platform and 300 Kg (Minimum) for extension part.

v) Rubber bumper shall be provided for safe interface with Aircraft with Micro Switch cut-out on contact.

vi) Fixed & sliding guard rail for safe loading & unloading with spring loaded foot paddle for sliding rail.

vii) Powered Front platform canopy is to be provided.

viii) Front Platform dimension should be around 2400mm x 2100mm (Full width).

ix) Extending and retracting 600mm.

05. **SCISSOR MECHANISM:**

Steel constructed heavy duty scissors mechanism having twin single stage lift cylinders to be mounted within the scissors frame avoiding the major modification to the truck chassis cross members and drive train components. The scissors mechanism is to be design in such a way that the total loads will be evenly distributed along the entire length of the chassis frame during the critical lifting & lowering moments. Cylinders must be hard chrome plated for corrosion resistance and equipped with self adjusting seals.

06. **STABILIZERS:**

The vehicle is equipped with 4 individually controlled (via a pressure switch) hydraulic stabilizers. The control of stabilizers can be made only from the driving station and the elevation of van body can be only controlled when the stabilizers are down position at ground. The maximum wind speed when the scissors are fully extended is 75KM/H.

07. **HYDRAULIC SYSTEM:**

The main hydraulic pump shall be driven by a transmission mounted electric shift power take off (P.T.O.). The pump shall have enough capacity to raise the catering Hi-Lift structure to the maximum height within a minute at fall rated load capacity. Hydraulic oil tank, emergency electric pump, solenoid valve non-returns valve, regulation valves, locking device, speed adjusting device, lift cylinders and stabilizers cylinders are be the part of hydraulic system. This entire component must be reputed and well used brand in USA/Europe/Japan/Canada/Australia.
and have the enough capacity to run the system smoothly for longer period. The detail description of hydraulic system with used components and brand must be mentioned in the offer.

08. **STANDARD SAFETY AND COMPLIANCE:**
   i) Safety interlock is to be provided to prevent raising the van body until the stabilizer outriggers are fully extended and set.
   ii) A safety interlock is to be provided to prevent retracting the stabilizer outriggers, until the van body is fully lowered.
   iii) Interlock prevents lowering platform without first retracting front platform.
   iv) Interlock not permit the vehicle operation without fully retracting the stabilizers/P.T.O. is not released/van body not in lowest position.
   v) Engine cannot be started unless shift in neutral position.
   vi) Warning buzzer alarms when van body & stabilizers are operated.
   vii) Emergency DC pump will be operated during engine or main pump failure.
   viii) Manual hand pump will be operated during total power failure.
   ix) Stop push buttons of engine are available in cab and van body control panel.
   x) Limit switch prevents the further movement of front platform and elevation of compartment when it touches the aircraft.
   xi) Must be comply with IATA AHM 927. AHM 910, ANSI, SAE, NFPA, ASTM 108, ASTM 1045 STANDARD.

09. **CONTROL PANEL:**
   FROM DRIVING CAB:
   i) Emergency push button.
   ii) P.T.O. Switch.
   iii) Van body raising/lowering switch.
   iv) Stabilizer extension/retraction switch.
   v) Stabilizer extension/retraction lamp.
   vi) Van body fully down indicator lamp.

   FROM THE VAN BODY:
   i) Emergency push button.
   ii) Van body raising/lowering switch.
   iii) Front platform assembly movement switch.
   iv) Front platform assembly fully retracted indicator lamp.
   v) Start of Main Engine and indicator lamp.
   vi) Van body lifting switch.
   vii) Emergency sound signal push button.

11. **Door sill Height:**
    Door sill heights must be matched to cater Boeing 737 – 800 to Air bus A-380 Lower Deck. The door sill heights Lower limit must be from 2600 mm (max) and upper limit must be not less than 5800 mm cater Boeing 737 – 800 to Air bus A-380 Lower Deck.

12. **ELECTRIC SYSTEM:**
    24 V (Preferable) DC Control System including relay, fuses control switch, electric connection, circuit breaker, contractor, operating panel, indicator light, proximity switches, Timer, Solenoid valve and other standard components. All the cables must be fire resistance.

13. **REFRIGERATION SYSTEM:**
    Van body cabin will be refrigerated for transportation of food items in controlled temperature. The design of refrigeration system will be made considering following factors and requirement.
    a) Type: Split type refrigerator, ceiling mounted evaporator, compact type compressor, CFC free refrigerant.
    b) Brand: Thermo king/Carrier or equivalent.
    c) Insulated Van body with required thickness70mm.
    d) Narrow type insulated roll up/ sliding door.
    e) Design room temperature will be ± 2°C considering outdoor ambient temperature 42°C with 90% relative humidity.
d) Power: Refrigeration Unit will get operating power from the engine of the truck chassis while on running and have option to operate by electrical power while lying as parked at loading bay.

e) Control Unit: The Micro-processor control unit will be installed at suitable position over the driver cabs or in a weather proof enclosure on the truck body.

14. COMPLIANCE STATEMENT:
A compliance statement must be provided separately showing details against each point of the specifications.

15. ACCESSORIES:
Transparent Perspex shut having a dimension L - 18” x W - 12” must be fixed on the overhead roof of driver's cabin for ease viewing in order to ensure safe and proper interfacing between Hi-Lift's platform and Aircraft from driver's end.

a) Standard tools Box: Supplier will supply standard tool box with each of the equipment.
b) Two fire extinguisher bottles for each equipment.
c) Two spare wheels (one front and one rear) with one Jack compatible with the equipment must be provided for each equipment.
d) Aircraft proximity Detector (APD) or Safe Docking system (SDS) with complete feature should be incorporated.

16. TECHNICAL DOCUMENT:
The following technical catalogues, documents and information are to be provided in detail and printed in English.

i) Manufacturers Printed hard copy catalogue of chassis including Engine with detail technical information, including Brand & Origin.
ii) Manufacturer Printed hand copy catalogue of refrigeration unit with detail technical information and design criteria.
iii) Schematic diagram of equipment with capacities dimensions at lowest and highest position prepared by the manufacturer.
iv) Schematic diagram of hydraulic system with detail information/capacities of components.
v) Electrical circuit diagram and control panels.
vii) Design with dimensions of Weather Proof canopy.

17. GENERAL CLAUSE:

i) Suppliers are required to present their proposal on their latest model, mentioning year of manufacturing and country of manufacture (Including major component).

ii) Free factory training is to be given to 06 Biman / BFCC personnel (03 maintenance, 01 operational staff headed by 02 officers). Biman will bear the expenses related to hotel and air passage only.

iii) BFCC reserves the right to carry out pre-shipment inspection at the manufacturing facilities (Air passage & hotel accommodation are to Biman's account) and have the right to reject the unit if the same does not comply with the accepted offer. Besides, notification for pre-shipment inspection should be given by supplier/manufacturer at least 25 days ahead of shipment.

iv) Clear, clean & unconditional warranty must be given from the manufacturing company for a period of two years from the date of commissioning of the equipment at BFCC, Dhaka, Bangladesh. This warranty is applicable for all major and minor sparest software and service at free of cost.

v) 04 (Four) sets each of manuals for maintenance, operation & parts catalogue must be provided for the equipment, chassis & engine and refrigerating system at the time of delivery.

vi) All optional items, if any, are to be mentioned in technical offer & must be mentioned with the price of the optional items in financial offer only.

vii) Manufacturer will submit the parts catalog in English (list of spare parts along with the part number) along with the published price list and an escalation factor per year (if required) for the next 10 (ten) years from the end of warranty period. The company will also confirm after sales service that includes smooth supply of spares for at least next 10 (ten) years (In the form of Guarantee Certificate).
viii) The supplier/manufacturing company must mention the names of at least 10 clients (Repeated sales to a client would be taken into consideration) with year where they have supplied successfully or with good reputation the same equipment (catering hi-lift) during last 05 (Five) years other than the manufacturing country. BFCC will evaluate the client list those who are purchasing catering high-lift from them. World reputed Caterers Like SABENA, DO & CO, SERVAIR, LSG SKYCHEF, GATE GOURMET, OLYMPIC CATERING & SWISSPORT must be in their customer client list. Contact persons with complete addresses containing fax numbers, web page & e-mail addresses of the 10 clients must be mentioned. Model and brand of used chassis are also to be mentioned.

ix) The delivery of the equipment at the port of destination must be within 04 (four) months from the date of opening of L/C. Penalty will be imposed by Biman in case of manufacturer’s failure (if not justified/accepted by Biman) to deliver the equipment.

x) The offer of the manufacturer, whose name is published in the Jane's publication or similar established publication will only be considered, photocopy of the publication indicating date of publication and edition must be submitted along with technical offer in support of the publication.

xi) If the equipment is found out of order within the warranty period for which replacement part of the equipment or supply of certain spare or rectification is needed then the manufacturer/supplier have to do it at his cost, latest by 01 month of getting such information. If the equipment remains unserviceable for more than 01 month from the date of sending information to the supplier/manufacturer, then the performance bond may be forfeited and BFCC can take any further action. The supplier/manufacturer must have to comply it.

xii) Diagnostic tools readers (Vehicle: Diagnostic tools 2:1) for trouble shooting with the interfacing equipment cable, connectors, laptop, software etc. should be provided with the equipment.

xiii) After the expiry of the Warranty period, the Manufacturer or its authorized Agent must give full maintenance contract/assurance (scheduled, periodical and emergency repairing and servicing including all sorts of repairing and spare parts) for a period of 08 (eight) years, which will be effective from the date of commissioning of the equipment at BFCC. Maintenance contract must include service, software and supply of necessary spares which will be required for the above mentioned repairing and maintenance work. The total cost of the maintenance work must be shown in the offer separately.

A.K.M Fazlul Haque
Dy-General Manager, BFCC
Telephone: 880-2-8901760-64-Ex-13